

# Your Internal Timber Door

Thank you for your purchase! Enjoy your new door and visit our website if you have any questions:

1. This door must be stored dry and flat, raised from contact with the floor, not on an edge or end. Take care to avoid scratching or marking in any way. Any light marks can be removed with fine sandpaper.

2. This door should be kept in protective packaging to maintain appropriate moisture content. Thoroughly inspect the door prior to undertaking any further processes.

**Any complaints received regarding, dents, scratches etc cannot be accepted once works have commenced on the door**

3. Check the door size against the frame. If the door needs trimming, remember do not reduce the door by more than 7mm off any edge, and make any reductions equally from both sides. If reducing the height trim up to 25mm from the bottom.

4. It is essential to fully treat this door prior to hanging. Ensure that this door is correctly treated. Ensure that the manufacturer's finishing instructions for your chosen finish are followed in full, failure to do so will negate any claims for any issues which may arise. Apply the finish equally to both faces and all four edges, paying particular attention to the top and bottom of the door, where end grain is exposed to variances in climate moisture content. All hinge recesses and lock cut outs should be treated. Timber is a natural sustainable product, and if not correctly treated is subject to changes caused by variation to climatic conditions. If this door is exposed to these changes without the correct treatment, movement or distortion such as swelling, shrinking, warping or splitting will occur. It is recommended that a minimum of 3 coats of finish is applied. Warp or twist in the plane of the door is only considered a defect if it exceeds 6mm when measured as deviation from a straight edge on the suspected concave surface of the door in its installed position.

5. Doors fitted into more humid environments, e.g. bathrooms and kitchens, should be fitted with three hinges to provide more rigidity and prevent bowing.

6. When installing a mortice latch do not fit at a rail joint as this will affect the integrity of the joint.

## **IMPORTANT CUSTOMER INFORMATION**

1. This door is not rated as a fire door.

2. Do not fit in newly plastered rooms or rooms where wet trades such as decorating are to be carried until they are completely dry.

3. This door is not suitable for external use and should not be exposed to direct sunlight or placed near any kind of heat source.

4. Timber doors should be regularly maintained to prevent breakdown of protection. If not maintained it can lead to moisture ingress/loss which, in turn, can cause timber movement. Protect the door by adding another coat of protective treatment whenever necessary, this should be carried out at least once every 12 months

5. This door may contain engineered components.

6. The glass in this door has been toughened which meets with BS6206 Class A and EU12600 standard regulations.

7. This information may be needed if your project requires building permission.

